

COURTSIDE HOA



PROJECT DESCRIPTION

Courtside at Arapahoe is a multi-building homeowners association in Greenwood Village, Colorado. This property has individually owned units on several different floors with both pitched roofing, flat roofing, rooftop HVAC units, and cedar siding.

Key Takeaways

Property owners are almost always at a disadvantage without the proper knowledge and experience in dealing with insurance claims.

- Navigating an insurance claim can be a complex and tedious process.
- Proper investigation is critical to receive a fair and honest settlement.
- Involving an expert like C3 Group as early as possible in the claims process can expedite a claim settlement.

Loss Details

The Association sustained incredible amounts of hail damage to the property as a result of a September storm in 2014.

The loss included damage to virtually all exterior materials to include the multiple roof types, gutters, siding, paint, windows, decks, HVAC equipment and garage doors.

Business Challenges

After six months of going at the claim alone with a seemingly low offer of only \$200,000 for repairs, the association's board decided to contact C3 Group for assistance. There was essentially no money in reparis allotted for siding, paint, windows, decks, flats roofs, or HVAC, and the roofing estimate was incomplete.

In April of 2015 Courtside hired C3 Group to act as their insurance claim advocate.

Solutions

C3 Group completed a full investigation on each property and included the use of a staff Forensic Engineer to assist in fully documenting, photographing, and estimating the damages of each property and building.

Results

After a fully documented damage assessment by C3 Group, the hail loss to Courtside was estimated at roughly \$1,800,000.

